

Update your Ocean County Library Digital Materials accounts when you receive a new library card

Libby by OverDrive

- Visit <https://ocl.overdrive.com>
- **Scroll** to the bottom of the page to **Support**
- Click **Get Support** to and click **Contact Support** and fill out the **OverDrive Front Line Tech Support** form.
- On the **support form** be sure to include the following information:
 - Your **full name**, **email address** and **new** library card number
 - Under “What category best describes the issue?”, **Select Account—Card Update.**”
 - Under **Describe the issue?**, type “**Please merge old card 23160XXXXXXXXXX with new card 23160XXXXXXXXXX.**”
- Verify all your information and click **Submit**.



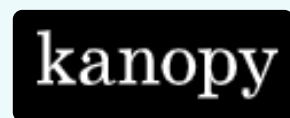
hoopla

- Visit www.hoopladigital.com
- Click on **Settings**
- Click on **Library**
- Type your **new library card number** in the box and click **Save**.



Kanopy

- Visit <https://oceancounty.kanopy.com>
- Click on the **small arrow next to your name** on the upper right-hand corner.
- Click **My Memberships** from the drop-down menu:
- Click on the **Active** button.
- Enter your **new library barcode** and click **Save**.



Creativebug

- Please fill out this email form <https://theoceancountylibrary.org/email-us>
- In the subject box, type **Creativebug**. Be sure to include your new barcode, old barcode, and Creativebug user email address in the **Message** box.

